

# Be Voice of the Client

2011 Survey Results

## Something to shout about...



"We asked you for your feedback recently on all our Be services. Thanks to everyone who responded. It's with your continued input that we can shape our business to be the best, both now and in the future."

**Angela Brunton**  
Managing Director

Thanks!

### Be Objectives 2012

1. Deliver a Be spoke, value for money service to every client.
2. Continue to be a market leader in our chosen sectors.
3. Be ahead of our competitors.



Over 85% of clients feel our understanding of their needs is either **Very Good** or **Excellent**

100% of clients feel they receive **Value for Money** for the services we provide

100% of clients would **Recommend** Be Services to other businesses

100% respondents feel our speed of **Sourcing** is **Very Good** or **Excellent**

More than 25% of clients used Be to help them **Grow**

## What our customers say...

"I have never been disappointed or let down with any aspect of their expertise" - Edinburgh Salmon

"The quality of service received from the Be Personnel team has been outstanding" - Aquira

"Very pleased with the level of service and the ease at which staff can be made available, particularly at short notice" - Factory Owner

"I've had a very good experience and would highly recommend Be to other business associates"  
- Company Director